

Transit Management of Beaumont

Title VI Complaint Form

1. Contact Information:

Salutation

Name

Street Address

City, State, Zip Code

Telephone Number

Email Address

2. Accessible Format Requirements:

Large Print_____TDD Relay_____Audio Recording_____Other_____

3. Incident Details:

Fixed Route Service_____Paratransit Service_____

Date of Occurrence_____Time of Occurrence_____

Name of Employee (s) and or Others Involved

Vehicle Number and/or Route

Direction of Travel

Location of Incident

Mobility Aid Used

If above information is unknown, then please provide other descriptive information in order to help identify the employee_____

Description of Incident or Message_____

4. Follow-Up:

May we contact you if we need more details? Yes_____No_____

What is the best way to reach you? Phone_____Email_____Mail_____

If phone call is preferred, what is the best day and time to reach you?

5. Desired Response:

Email_____Phone_____Mail_____

ADA Compliance Contact

Jess Abshire

Finance & HR Manager

Address: 550 Milam St. Beaumont, TX 77701

Phone: (409) 835-7895

Email: Jess.Abshire@beaumonttransit.com